



The Pre-Hospital Healthcare Team
for
Saginaw and Tuscola Counties

Office of the Medical Director

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MEMORANDUM #2011-3

FROM: Office of the Medical Director
Saginaw Valley Medical Control Authority (SVMCA)
1000 Houghton Ave.
Saginaw, MI 48602

SUBJECT: Focused Response for Medical First Response Departments

Effective Tuesday – March 1st, 2011, the following fire-based Medical First Responder departments will be participating in the **auto-launch** based focused response:

- **Bridgeport** Township Fire Department
- **Buena Vista** Township Fire Department
- **Kochville** Township Fire Department
- **Richland** Township Fire Department
- **Thomas** Township Fire Department

PROCEDURE

Departments participating in the focused response will be sent to the scene based on the initial call-type received by Saginaw Central Dispatch. When any of the following complaints are received, Central Dispatch shall immediately activate the Medical First Response agency:

- | | | |
|-------------------------------------|--------------------------------------|---------------------|
| ○ Breathing Problems | ○ Drowning | ○ Traffic Incidents |
| ○ Carbon Monoxide/Inhalation/HazMat | ○ Electrocutation | ○ Unconscious |
| ○ Cardiac Arrest | ○ Heart Problems | ○ Unknowns |
| ○ Chest Pain | ○ Inaccessible Incidents/Entrapments | |
| ○ Choking | ○ Stabbing/Shooting | |

Once the call-type is received and initial processing has taken place; the caller should be transferred to Saginaw Medcom for interrogation as per normal procedure. If the call does not meet the auto-launch criteria and the dispatcher at either Central or Medcom believes Medical First Response would be beneficial, due to extenuating circumstances; the department shall be activated.

Medical First Response departments electing not to use the auto-launch method of focused response shall be activated on **all** requests for medical assistance.

All cancellations and downgrades in response, regardless of whether initiated through focused response or not, shall be initiated by Saginaw Medcom using 73ALMED. Cancellations and downgrades should no longer require call-backs between Saginaw Central and Medcom.

For reference, a diagram of the process is attached to this memo. Questions may be directed to the Office of the Medical Director at (989) 583-7940.

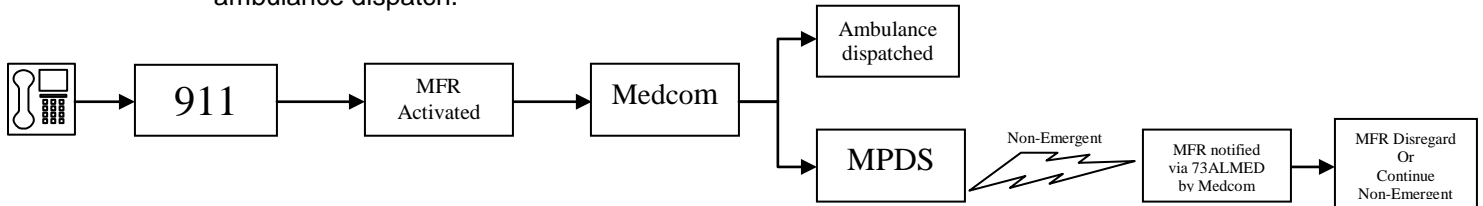
Noel Wagner, MD
Medical Director, SVMCA

Attachment:
MFR Response Options



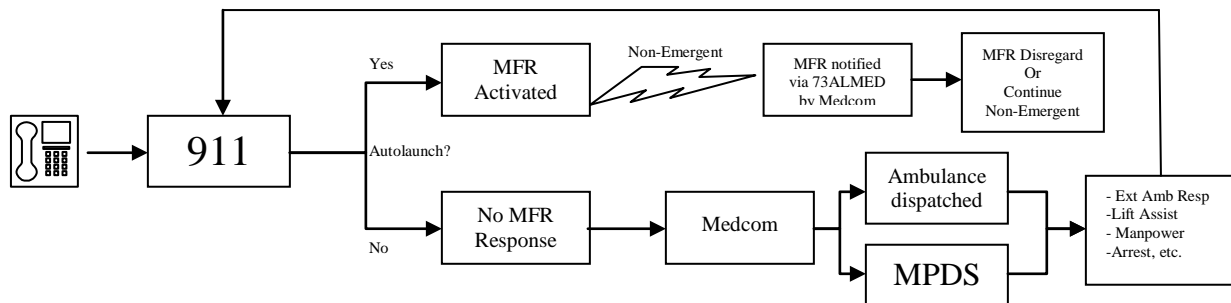
Agencies Responding to All Requests

- Saginaw County 911 dispatches rescue agency emergently regardless of initial complaint or call-type while transferring caller to MMR Medcom for Medical Priority Dispatch Determinant and ambulance dispatch.



Agencies Utilizing Focused Response

- Saginaw County 911 dispatches rescue agency emergently only when the initial complaint/call-type meets Auto-launch criteria (below) while transferring caller to MMR Medcom for Medical Priority Dispatch Determinant and ambulance dispatch.
 - Breathing Problems
 - Carbon Monoxide/Inhalation/HazMat
 - Cardiac Arrest
 - Chest Pain
 - Choking
 - Drowning
 - Electrocution
 - Heart Problems
 - Inaccessible Incidents/Entrapments
 - Stabbing/Shooting
 - Traffic Incidents
 - Unconscious
 - Unknowns
- For calls not meeting Auto-launch criteria; rescue will not be sent unless special circumstances such as:
 - Extended response of ambulance
 - Lift assists
 - Manpower requests
 - Deteriorating patient condition or impending arrest
- For requests of rescue; Medcom will contact Saginaw County 911.



Cancellation/Downgrades (all departments)

- For either responding model, initial response will be emergent.
- Medical Priority Dispatch System will be used to determine response priority.
- Medcom will notify rescue when a call is non-emergent via 73ALMED. Rescue at that time may:
 - Cancel **or** –
 - Continue to the call non-emergent